

# WELCOME TO PRISM HEALTH CARE SERVICES PEDIATRIC SLEEP PROGRAM

## About our Pediatric Program:

- € 24/7 Clinical Support available through our experienced Respiratory Team @ 800-493-7200.
- € Features dedicated Respiratory Therapist Sleep Coach Direct Line 847-230-8839 available Monday-Friday 8:30 a.m.-5:00 p.m. Clinically trained coach will assist with questions regarding mask, infection control and equipment.
- € If your child is experiencing a medical emergency please call 911.
- € 100% Licensed Respiratory Therapist Education and Support Guarantee. Home or virtual visits can be coordinated Monday-Friday 8:30 am-5:00 p.m. If your busy schedule requires a visit after hours or during the weekend, please discuss your specific needs with the Respiratory Therapist Sleep Coach.
- € All PAP devices have wireless remote patient monitoring capability. Your dedicated Sleep Coach will routinely monitor your child's progress with therapy, which includes mask leaks and pressure settings. If we see anything of concern, we will be in touch with you by phone.
- € Supply Replenishment Program: With your consent, we will enroll you in our supply replenishment program. The supply replenishment program will put you on a call rotation based on when you are insurance eligible to receive new replacement supplies. All supplies shipments require your verbal consent prior to shipment.

## Important Information for Parents:

€ About Desensitization Techniques for PAP Therapy: Desensitization is a proven technique for teaching children and adults how to become comfortable with the PAP mask and the positive airway pressure produced by the medical equipment. This process can be difficult for anyone at any age. This brochure will focus on best practice mask desensitization techniques, in addition to other tools and resources for successful compliance with PAP therapy. Consistency, repetition and establishing a daily routine is recommended for successful therapy results.

## Reward and Recognition During the Desensitization Process:

€ In this welcome package, we have included reward stickers and a calendar. We highly recommend reward and recognition for each successful desensitization routine.

**Thank you for choosing Prism Health Care Services. We are here to support you on this journey.**

## REWARD CALENDAR

SUN	MON	TUES	WED	THU	FRI	SAT
			★			
	★					★
				★		



1337 Basswood Road, Schaumburg, IL. 60173  
Phone: (800) 493-7200  
www.prismhc.com



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